

Alternative “Grab & Go” North Branch Library Services for Customers Unable to Wear a Mask

Securing a safe and healthy environment for the public and staff is the library’s top priority during the coronavirus pandemic. Under Governor Whitmer’s Executive Order 2020-153, everyone age 5 and older must wear an appropriate mask covering one’s mouth and nose at all times while in an indoor public space. The executive order further states that a business can be held responsible if it fails to enforce the order. Your library is legally required to refuse entry or service to anyone who fails to wear a mask. A free mask is available upon request.

The library recognizes that not all customers can medically tolerate wearing a mask which creates a potentially unsafe public space Macomb County Health Department complaint and/or Michigan Occupational Safety and Health Administration workplace violation. Since customers not able to medically tolerate wearing a mask are prohibited from entering the library’s buildings, the following alternatives to comply with the Americans with Disabilities Act and Michigan’s Persons with Disabilities Civil Rights Act to provide “Grab & Go” library services are available as can be reasonably provided:

Browsing and pickup of library materials

Customers may browse the library’s online catalog at <http://cmpl.org> or call (586) 226-5083 or email (info@cmpl.org) a reference librarian to place items on hold. Held items may be picked up by making a curbside pickup appointment or the 24-hour lockers in the entrance lobby.

A librarian will copy up to 10 pages free of charge of any available item. Delivery of such printouts should be arranged with the librarian providing assistance.

Customers with mobility and vision challenges may be eligible for either the “library by mail” program or Macomb Library for the Blind and Physically Handicapped services and should call (586) 286-1580 or visit <http://cmpl.org/mlbph>.

Use of public computers

The library’s free WiFi signal extends beyond the library building and into the parking lots. A limited number of laptops available for use up to 60 minutes on library property outside of the building. Call (586) 226-5083 for assistance the day you wish to check out the laptop.

Reference, reader’s advisory and library technology assistance

The library’s professional team of librarians is available via phone (586) 226-5083 or email (info@cmpl.org or techhelp@cmpl.org) during regular business hours.

